



























#### **Contact us**

Action on Hearing Loss Scotland
Age Scotland
Armed Services Advice Project (ASAP)
Defence Medical Welfare Service
Erskine
Fares4Free
ILM Highland
Legion Scotland
Luminate
Music in Hospitals & Care
Poppyscotland
Scottish Older People's Assembly
Scottish War Blinded
SSAFA

## Helpline

Further referral information, including links to the websites of all the Unforgotten Forces partners is available on the Poppyscotland website at:

www.poppyscotland.org.uk/unforgotten-forces



UNFORGOTTEN FORCES

Supporting Scotland's Older Veterans

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Supporting Scotland's Older Veterans



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### Who we are

Unforgotten Forces is a collaboration of 15 leading organisations, led by Poppyscotland, who have joined forces to enhance the support available for veterans over the age of 65, and their families, in Scotland.

If you are in a position to refer older veterans for support, the group will deliver a range of new services and enhancements in areas including advice, access to healthcare, tackling social isolation and respite. Creative activities and events will also be available for those in care settings.

Contacting one of the Unforgotten Forces group is like contacting them all. This holistic approach supports cross-referral between members, providing easier access to the wide range of services available for older veterans.

### The Unforgotten Forces Members



**Action on Hearing Loss Scotland** Providing support to veterans, their families and/or carers on issues surrounding hearing loss, hearing aids or tinnitus.



**Age Scotland** The Age Scotland helpline offers information and advice on topics including care, benefits, housing, legal issues, and veterans' rights and services. You can also call just for a chat.



**ASAP** The Armed Services Advice Project (ASAP), part of the Scottish Citizens Advice Bureau Service, provides information, advice and support to older veterans.



**Defence Medical Welfare Service** This holistic medical welfare service provides emotional and practical support for older veterans, their families and carers, in healthcare pathways.



**Erskine** The Erskine Activity Centre will provide daily activities to elderly veterans living at home in Glasgow and the surrounding area. Activities include cookery, woodwork, art, music, computing and exercise.



**Fares4Free** Coordinating and providing free transport for veterans, helping to combat loneliness and isolation, and providing access to important services.



**ILM Highland** The veterans' handyperson service provides help with small repairs, maintenance, telecare, home security and safety measures that give veterans more confidence in their homes.



**Legion Scotland** Legion Scotland's community support and comradeship services helps veterans to combat loneliness and isolation by engaging with the community through tailored activities and support visits.



**Luminate** Artists collaborate with veterans in Erskine care homes and activity centre over a period of three years to create works of art that will be shared with the care homes' communities.



**Music in Hospitals & Care Scotland** Professional musicians work with veterans living in designated care homes to co-produce playlists which will be played live for them, and for other audiences in the future.



**Poppyscotland** Poppyscotland provides life-changing support to our Armed Forces community, reaching out to veterans young and old, and their families. The new 'Break Away' service provides bespoke holiday packages for older veterans and their families to counter loneliness and isolation and increase well-being.



**Scottish Older People's Assembly** The organisation gives a strong voice to older people about their concerns and experiences of life and raises issues about age inequalities, while identifying issues that worry the older population.



**Scottish War Blinded** Scottish War Blinded supports veterans with a visual impairment that impacts on their independence. They provide specialist equipment and training to maintain independence, as well as financial and practical help to improve quality of life and social opportunities.



**SSAFA** With branches in all parts of Scotland and an extensive network of volunteer caseworkers who visit referred veterans in their homes to assess their needs, SSAFA coordinates financial and practical support to individual veterans.

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**University of West of Scotland** Supporting the service delivery of Unforgotten Forces by undertaking an action-based evaluation, noting the experiences of both service providers and their client groups.

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