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此小冊子備有中文譯本, 請致電 0141 333 4584 索取。

ਇਹ ਪਰਚਾ ਬੇਨਤੀ ਕਰਨ ਤੇ ਪੰਜਾਬੀ ਵਿਚ ਵੀ ਮਿਲ ਸਕਦਾ ਹੈ।ਕਿਰਪਾ ਕਰਕੇ 0141 333 4584 ਤੇ ਫੋਨ ਕਰੋ।

یددتی اشتہا اُردوزبان میں دستیاب ہے، حاصل کرنے کیلئے برائے مہربانی 4584 333 0141 پرفون کریں

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# **Contact us**

For further information or for all enquiries





MyBus
Strathclyde Partnership
for Transport
Buchanan Bus Station
10 Killermont Street
Glasgow G2 3NW







Information leaflet

spt.co.uk/mybus

#### What is MyBus?

MyBus is a bookable bus service offering door-to-door transport, where possible, in your area.

#### MyBus can be used for:

- Shopping
- GP appointments\*
- Visiting friends
- Attending local clubs

MyBus will pick you up and drop you off as close as possible to your destination. All vehicles are low-floor and wheelchair friendly. The driver will give assistance to board the bus from the pavement. However the driver is unable to provide assistance from your home to the bus.



\* MyBus does not provide travel to hospital appointments as other services are in place for these purposes. Please contact your GP for assistance.



#### How do I book MyBus?

We recommend that you register your details prior to booking by phoning the MyBus team on **0345 128 4025**. This will speed up the booking process and enable you to let us know about any special requirements you may have such as requiring a wheelchair space.

You can book a MyBus either via our website or by phoning the booking line number for your area found at spt.co.uk/mybus. Please note that bookings should be made the day before you intend to travel. For Sunday travel, please call on Thursday and for Monday, please call on the Friday before.

Please have your preferred travel date, time and destination to hand when making a booking. If you are planning a journey more than a day in advance, please call the booking line after 2pm. Booking lines are closed Saturday and Sunday.

## **Group bookings**

We are happy to arrange a group booking for more than three people regularly travelling to the same place at a set time (subject to availability). Bookings can be made by one named passenger.

## Making your journey

We aim to collect passengers by your requested journey time. However, to accommodate as many customers as possible, we may alter your pick up time slightly.

#### **Fares**

Normal bus service fares apply and can be checked at the time of booking.

Passengers holding a Scottish Citizens' National Entitlement Card or a Companion Card travel for free. Fares for children aged 5 to 15 will be confirmed at the time of booking.

#### **Public holidays**

MyBus does not operate on Christmas Day or New Year's Day.

Public holiday booking information is available by phoning **0345 128 4026**.

