

## About DMWS:

DMWS is an expert in the provision of Medical Welfare and has supported the Armed Forces community when receiving medical treatment since 1943.

Unforgotten Forces is a partnership between 14 leading organisations which will deliver a range of new services and enhancements for older veterans living in Scotland. DMWS is proud to be part of this partnership to provide a professional medical welfare service to the aged veterans community.



**UNFORGOTTEN  
FORCES**

Supporting Scotland's  
Older Veterans

## Contact us for more information:

### DMWS Headquarters

The Old Stables, Redenham Park,  
Andover, SP11 9AQ

### General Enquiry Contact

General Tel: 01264 774 000  
General E-mail: [info@dmws.org.uk](mailto:info@dmws.org.uk)  
Website: [www.dmws.org.uk](http://www.dmws.org.uk)

### Referral Contact

Referral Tel: 0800 999 3697 ('DMWS')  
Referral Email: [referrals@dmws.org.uk](mailto:referrals@dmws.org.uk)



# Medical Welfare for the Veteran Community in Scotland

## How We Help



## WHO WE ARE

DMWS are an independent charity providing help and support to the Armed Forces community whenever they are receiving medical treatment.

Our highly trained and experienced Welfare Officers are on hand to support you and your family whilst you are receiving medical care.

## WHO CAN WE HELP?

We can provide support if:

- You are aged 65 or over and served one day or more in the British Armed Forces (including Foreign, Commonwealth or National Service)
- You are a member of the immediate family of a Veteran aged 65 or over
- You are aged 65 or over and are a widow or widower of a veteran
- You are a carer for a veteran aged 65 or over

## THE BACKGROUND

DMWS is one of 14 key organisations who form the Unforgotten Forces partnership, led by Poppyscotland to help older veterans and their families in Scotland. The programme has been supported by the Aged Veterans Fund funded by the Chancellor using LIBOR Funds.

## CONFIDENTIALITY

We respect your right to privacy. For full details of our confidentiality policy, please ask one of our staff.

## WHAT WE DO

Quite simply, everyone we support will have different worries and concerns. Our service is tailored to the individual needs of you and your family. Some of the ways we can help include:

- A confidential and impartial listening ear
- Practical assistance and accompanied visits to appointments
- Helping to explain and resolve any medical care issues
- Supporting you and your family through difficult times
- Help to make sure you have support and services in place when you leave hospital
- Referrals to other agencies for support (e.g. housing, benefits, adaptations)
- Accompanying and supporting you with community or home based treatment
- Supporting you and your family to access services that can help you at home

## HOW TO CONTACT US

Our team of Welfare Officers are available to support you during the day, but also offer emergency out of hours & weekend support.

